



## ON GAME DRIVE

All safari vehicles accommodate no more than two guests per row, comfortably and safely spaced.

## SANITIZED HANDS

Alcohol based [70%] hand sanitizer is available throughout each suite, in communal areas and on safari vehicles.



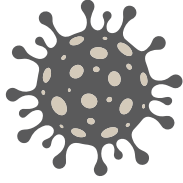
## PROTECTIVE GEAR

Face masks are obligatory uniform for all our staff and expected of guests on safari and in public areas.



*Although the world is full of suffering, it is also full of the overcoming of it.*

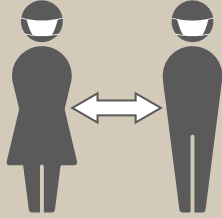
[HELEN KELLER ]



# WE ARE READY TO COMBAT COVID-19

## SOCIAL DISTANCING

The Lodges of The Dulini Collection are designed with personal privacy and solitude in mind.



All guest suites are comfortably spaced and common areas offer open and spacious areas of relaxation. Dulini Lodge and River Lodge accommodate a maximum of 12 guests and Leadwood a maximum of 8 guests, hence spatial privacy is ensured.

## SYMPTOM SCREENING

Daily temperature screening will be undertaken with our guests and our staff as a necessary precaution to ensure the health and safety of everyone in our care.



This will be conducted with discretion and respect for personal boundaries.

## THE DULINI COLLECTION IS READY TO WELCOME YOU!

As the world has gone into shelter, the wilderness remains magnificent and thriving. The Dulini Collection of lodges within the Sabi Sand Game Reserve teems with game and the possibility of life-changing encounters.

While in our state of obligatory hibernation, the Dulini Team has been strategic and forward-thinking. We long to welcome you back to our sanctuary of lodges and so, have implemented our strategic plan to receive guests as soon as the Lockdown is lifted. Safety, health and comfort are key to our post-Covid-19 strategy which has been developed in line with World Health Organisation recommendations and in consultation with our medical advisors at Africa Safe-T.

We have also realigned our booking terms and cancellation policies to give you flexibility and peace of mind.

Please contact us if you have any questions or concerns.

## PRIVATE DINING



Dining set ups have been rearranged to accommodate couples privately en suite or tables adequately separated in open air settings.



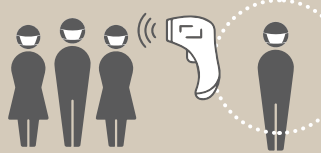
## INDIVIDUAL PLATING



All meals and snacks are to be individually plated and prepared under strict hygiene standards. Communal dining has been suspended and no buffets will be served.

## STAFF MONITORING

Staff returning to work from leave, will be thoroughly screened and isolated until deemed ready to engage with our guests again.



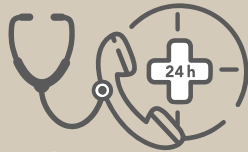
## SUPPORT & EDUCATION

All staff have been educated on the best hygiene practices, are equipped with PPE, accommodated in private apartments and screened daily for any sign of threatening symptoms.



## MEDICAL SERVICE ON CALL

The Dulini Collection subscribes to a 24-hour medical service, Africa SAfe-T, which is situated in the Game Reserve and is available to all our staff and our guests.



## PRIVATE HEALTHCARE

South Africa boasts the highest standard of healthcare in Africa, with an extensive network of private doctors, specialists and clinics. Healthcare facilities are easily accessible from our Lodges.



## IN THE EVENT OF A SUSPECTED CASE

We have immediate access to our doctor on call in the Game Reserve, who will be responsible for the professional management of the situation.

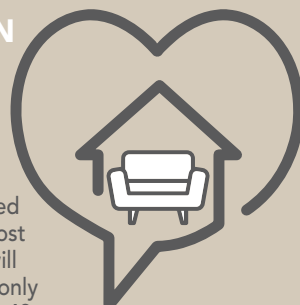
All staff are aware of the protocol for handling a suspected case.

A clear procedure with our local medical emergency partners is in place to handle a suspected case of Covid-19 at each of the Lodges.



## ISOLATION SUITES

Separate isolation rooms have been set up for any suspected case (pre and post testing). They will in all likelihood only get results after 48 hours, so they have the choice to return home or stay at the Lodge.



# dulini

COLLECTION

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